

Information – COVID-19/ Coronavirus

Blumberg, 17.03.2020

International clients

Dear customers, dear partners,

due to the development of COVID-19/ Corona many people are worried. The current situation in Europe is also a great challenge for us as a company. We too would like to play our part in slowing down the spread of the virus and both protect the safety of our employees as much as possible and continue to maintain our operations and be able to act. For this reason, we have taken various organisational measures.

We would like to inform you here how we are dealing with the current situation:

Production

Our company is currently capable of production and delivery. According to the latest information, the cross-border movement of goods is currently not restricted. Fortunately, we have not yet had any direct cases of illness within the company.

Agreements are currently being made within our group of companies in order to be able to draw on various pools and resources across companies. This concerns on the one hand our service providers and suppliers, on the other hand the areas of production / maintenance / servicing.

Further measures are also being taken within the company to separate important production-related work groups from each other in terms of time and space during the day.

Service

You can reach us as usual at +49 (0)7702/4382-0 or by e-mail to info@elvedi.com .

Our field staff are working from home office and are still available for you. As precautionary measures, however, there are travel restrictions in many countries. Nevertheless, we will do everything possible to continue to provide you with the best possible service.

Furthermore, we are also looking into the possibility of relocating further office workstations to the home office.

We offer installation services in all European countries, as far as possible with local fitters. As long as they are free to travel, we will continue to arrange installation dates in consultation with you.

We will keep you informed about all current developments on our website. If you have any questions, please contact your responsible field representative or send us an email to info@elvedi.com .

Stay healthy!